

5 Stan Perkins Road Spartanburg, South Carolina 29307 USA 864-327-4744 www.kymcousa.com

# **IMPORTANT SAFETY RECALL**

October, 2015

NHTSA Recall# 15V583

Safety Recall: Hydraulic Brake Hose.

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

## What is the reason for this notice?

KYMCO has decided that a defect which relates to vehicle Safety exists in certain 2015-2016 KYMCO Super-8 X 50 and 150 models. On some vehicles the front hydraulic brake line may be damaged due to improper routing causing the hydraulic brake line to fail. This condition can cause a loss of control of the vehicle resulting in injury or death.

## Affected models VIN Range:

2015 Super - 8 50 X: LC2U2A0\_FC200306 - LC2U2A0\_FC200912 2016 Super - 8 50 X: LC2U2A0\_GC200101 - LC2U2A0\_GC200202 2015 Super - 8 150 X: LC2D3J1\_FC200204 - LC2D3J1\_FC200788 2016 Super - 8 150 X: LC2D3J1\_GC200101 - LC2D3J1\_GC200134

## What you should do?

You must schedule an appointment for the repair of your vehicle with an authorized KYMCO dealer. For the fastest results, KYMCO USA will automatically ship the repair kit for this recall to the original selling dealer. For dealer locations nearest you please go to <u>www.kymcousa.com</u> and go to the dealer locator. If you need further assistance, please see "Additional contact information" below. The repair will be done free of charge. Due to the nature of this recall, KYMCO Suggests that all vehicles be repaired regardless of whether or not the existing hydraulic brake line exhibits the conditions noted in this recall.



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## Who to contact if you experience problems?

If you are not satisfied with the service you receive from your authorized KYMCO dealer, you may contact:

KYMCO USA 5 Stan Perkins Rd. Spartanburg, SC 29307 Attention: Customer service department

## Additional contact information:

Toll-free at (888) 235-3417 between 9 a.m. and 5 p.m. ET Monday through Friday, email info@kymcousa.com, or online at <u>www.kymcousa.com</u> and click on "Recall Information" for more information.

If you believe that KYMCO or the KYMCO Dealer has failed to remedy the defect on your vehicle free of charge and within a reasonable time, (60 days from the time you scheduled this repair with your dealer) you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590 Or contact the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience caused by this recall.

Kindest regards,

KYMCO USA