



5 Stan Perkins Road Spartanburg, South Carolina 29307 USA 864-327-4744
www.kymcousa.com

IMPORTANT SAFETY RECALL

June, 2016

NHTSA Recall# 16V-392

Safety Recall: Improper Gear Shift Pattern.

This notice posted in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

KYMCO has determined that the gear shift pattern for the KYMCO K-Pipe 125 model shifts in the opposite direction from the Federal Motor Vehicle Safety Standard (FMVSS) number 123 titled "Motorcycle Controls and Displays". If the vehicle shifts in the opposite direction, the operator can become confused and select the improper gear, adversely affecting control of the motorcycle and increasing the risk of a crash.

What your Dealer will do.

Your KYMCO Dealer will repair your vehicle free of charge for parts and labor. The dealer will install a recall repair kit designed to change the direction of the gear mechanism to meet the FMVSS number 123 requirements. The work will take no longer than 20 minutes to remove the existing gear shift parts and replace them with the replacement parts.

What you should do.

You must schedule an appointment for the repair of your vehicle with an authorized KYMCO dealer. For the fastest results, KYMCO USA will automatically ship the repair kit for this recall to the original selling dealer. For dealer locations nearest you please go to www.kymcousa.com and go to the dealer locator. If you need further assistance, please see "Additional contact information" below. The repair will be performed free of charge.



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Who to contact if you experience problems.

If you are not satisfied with the service you receive from your authorized KYMCO dealer, you may contact:

KYMCO USA
5 Stan Perkins Rd.
Spartanburg, SC 29307
Attention: Customer service department

Additional contact information:

Toll-free at (888) 235-3417 between 9 a.m. and 5 p.m. ET Monday through Friday, email info@kymcousa.com, or online at www.kymcousa.com and click on “Recall Information” for more information.

If you believe that KYMCO or the KYMCO Dealer has failed to remedy the defect on your vehicle free of charge and within a reasonable time, (60 days from the time you scheduled this repair with your dealer) you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590
Or contact the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience caused by this recall.

Kindest regards,

KYMCO USA